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CITY COUNCIL



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COMMITTEE MEMBERSHIPS

IMMIGRANT AND REFUGEE RIGHTS
(CHAIRPERSON)
TRANSPORTATION AND PUBLIC WAY
(VICE-CHAIRPERSON)

BUDGET AND GOVERNMENT OPERATIONS

COMMITTEES AND RULES

ETHICS AND GOVERNMENT OVERSIGHT

FINANCE

FINANCE: SUBCOMMITTEE ON REVENUE

PUBLIC SAFETY

WORKFORCE DEVELOPMENT

July 25, 2024

TESTIFIER POSITION PAPERS

COMMITTEE ON IMMIGRANT AND REFUGEE RIGHTS
SUBJECT MATTER HEARING
HELD JULY 23, 2024 AT 10 AM

ITEMS

'Committee on Immigrant and Refugee Rights' presentation from the Office of Immigrant, Migrant, and Refugee Rights; the Department of Family and Support Services; and the Office of Budget and Management.

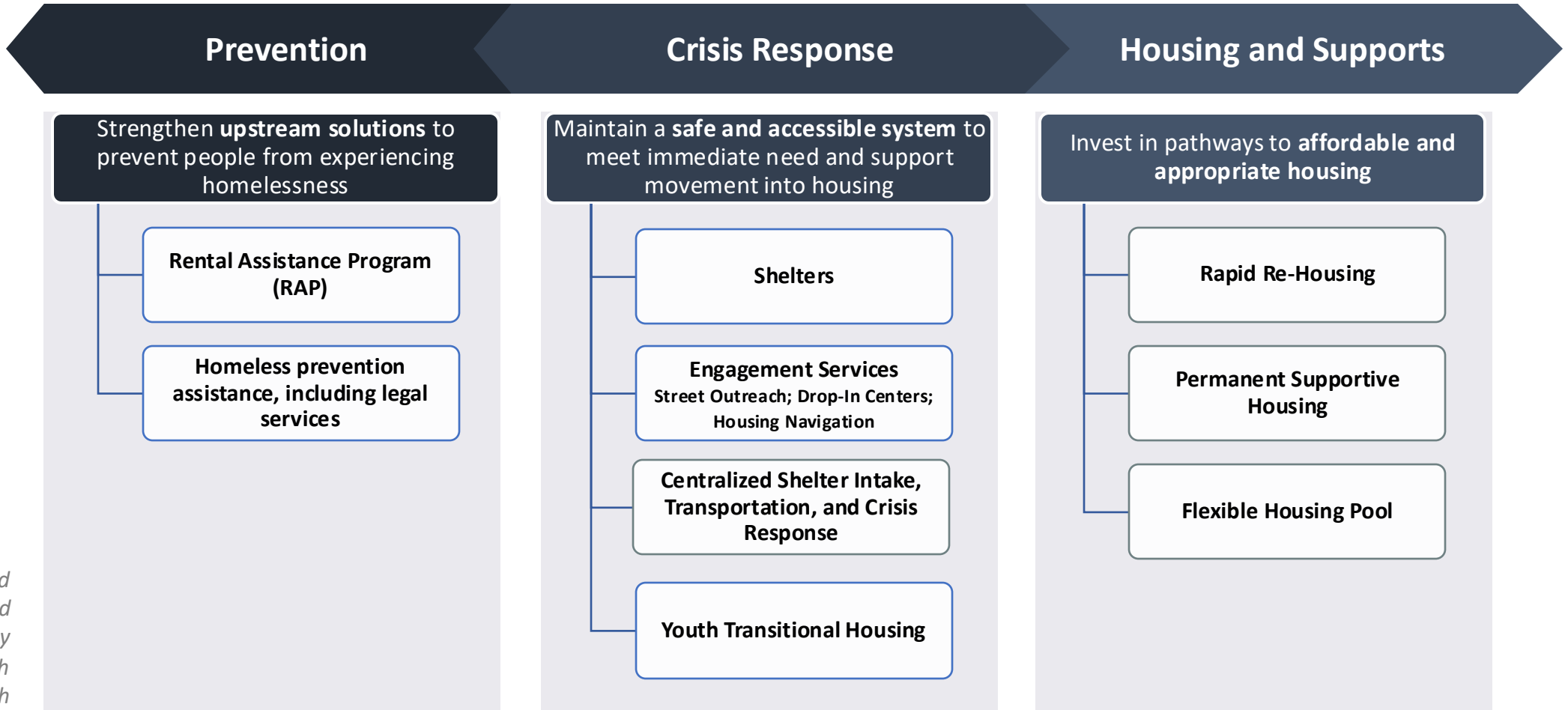


Committee on Immigrant and Refugee Rights

July 23, 2024



Addressing Homelessness in Chicago requires a three-pronged approach



New Arrivals Mission Update



5,667 current shelter residents



17,183 individuals resettled



8,072 applications submitted to USCIS
• **5800+** approved



17 shelters in operation across the city



602 buses have arrived since August 2022
344 buses arrived at suburban communities

The Chicago region has welcomed more than 45,000 asylum seekers entering the U.S. through the southern border.

Chicago has developed an effective, **compassionate, fiscally responsible** resettlement model despite, limited federal support.

DENVER

- 42,000+ new arrivals
- **As of April 2024, the City is offering only up to 1-2 day stays in congregate shelters. No other shelter options.**
- Launched the WorkReady program for up to 1000 new arrivals max.
- They support transportation to other places.

NEW YORK CITY

- 200K+ new arrivals
- **In March 2024, NYC implemented**
 - 30-day stay policy for adults
 - 60-day stay policy for families
 - 60-day stay policy for young adults under 23 yrs.
- Residents are given an exit reminder one week before stay expires
- NYC opened more than 200 emergency sites, 90 shelters and is currently sheltering more than 65,000 new arrivals in City-funded facilities

Chicago

- Transitioned 3000+ new arrivals staying at police stations to temporary emergency shelter
- Reduced costs of the mission by renegotiating shelter leases and the Favorite staffing contract, and used the RFP process to select new food vendors and shelter operators
- Implemented a 60-day stay limit with opportunities for extensions and option to request shelter again at the LZ
- Implemented a bussing ordinance to manage busses arriving in Chicago
- Enrolled approximately 20K new arrival students in CPS

Intergovernmental Partnership

- Solidified a joint strategy for new arrivals services with City, County and State funding
- Provided emergency shelter and food, urgent medical care, medical screenings, vaccinations, outmigration and family reunification, legal services, work permit clinics, short-term rental assistance and housing case management, school enrollment,
- Prevented over 45K new arrivals from becoming unsheltered and unhoused.

- OEMC convened a collaborative planning cell with expertise from city, county, state, and federal emergency management to assist with the development of a plan that focuses on the current and future New Arrivals Mission response.
- Goals of the plan are to:
 1. Ensure safety, order, and stability at the landing zone and in the surrounding neighborhood
 2. Build upon the joint plan for shelter beds agreed to by the City, State and County through 2024
 3. To make informed, proactive decisions regarding the expansion of the City's sheltering capacity in the event of a rapid sudden increase in new arrivals.
 4. To establish a systematic process by which to determine and mobilize the best options prior to reaching capacity in existing shelters
 5. To clarify roles and responsibilities of City departments and other stakeholders

**60-Day Policy
One System Initiative**

60-Day Stay policy for new arrivals shelters.

- Implemented in November 2023 in coordination with the state, the policy establishes a 60-day stay in shelter.
- Those who continue to need shelter at the end of their 60-day stay may return to the Landing Zone to request a new shelter placement.
 - Bed availability permitting, families with children are placed at the same shelter.

Extensions

- Extensions may be granted under certain circumstances, such as public benefits enrollment, progress towards housing, pregnancy or infant care, medical care, disability, mental health, gender-based violence, bereavement, and medical isolation/quarantine.
- Families with children received 30-day extensions, renewable up to three times through June 10, 2024.

Residents in shelter have a **45-day and 21-day "check-in"** with their shelter case manager.

- Designed to prompt residents to think about what networks of support and resources they have available to begin making post-shelter resettlement plans, including what steps they can take to make those plans a reality and what support they may want/need to reach their goals.
- As an extension to the 45-day check-in conversation, the 21-day check-in revisits the steps that were previously identified, what may have been accomplished, and what challenges they are experiencing.
- Residents receive a reminder 10-days and 3-days prior to their exit date.



If at the end of the 21-day check-in a resident states they anticipate still needing shelter beyond their current 60-day stay, then they are screened for an eligible extension.

1,146 single adults in shelter have had 21-day check-ins.

- 960 (84%) were screened and eligible for an extension.
 - 3% received extensions for making progress towards housing.
 - 97% received extensions based on their familial circumstances (benefits enrollment, GBV, medical care, pregnancy, etc.)
- 178 (15%) were ineligible for extensions.
- 8 (1%) did not identify as needing shelter beyond their current 60-day stay.

3,015 family members in shelter have had 21-day check-ins.

- 2,740 (91%) were screened and eligible for an extension.
 - 99% received extensions based on their familial circumstances (benefits enrollment, GBV, medical care, pregnancy, etc.)
 - 1% received extensions for making progress towards housing.
- 258 (8%) were ineligible for additional extensions.
- 17 (1%) did not identify as needing shelter beyond their current 60-day stay.

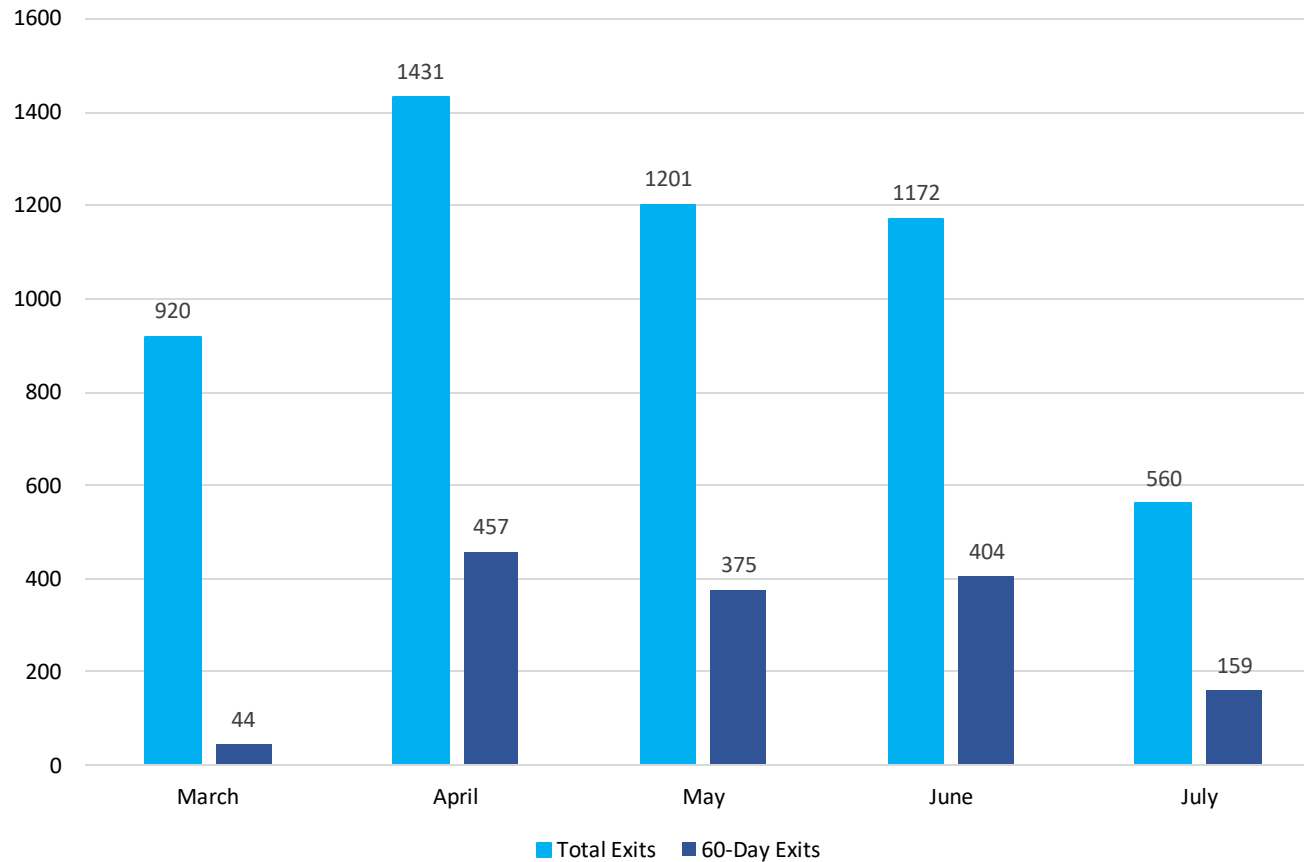
During the exit day reminders, residents are informed of the following:

- Exit by 2:00pm.
- Their belongings may remain at the shelter up to 48 hours, unless otherwise arranged.
- If returning to the Landing Zone to request shelter, the entire household must be present.

Once at the Landing Zone:

- Residents go through the state-operated Intake Center.
 - CCH screening, including immunizations.
 - Catholic Charities assistance, onward movement or outmigration.
- If additional shelter is requested, barring availability, they may be placed in the same shelter and offered transportation, if needed.

Shelter Exit Summary



From March 16 through July 21, 2024, there have been a total of 1,511 60-day exits.

- 1,215 single adults exited
 - 713 singles were placed back into shelter
- 296 family members exited
 - 242 family members were placed back into shelter.
- **Singles averaged 118 days** in shelter.
- **Families averaged 154 days** in shelter.
- Overall, the average length of stay was 122 days.

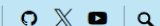
Ordinance passed by City Council on April 17, 2024, with first report on May 15, 2024.

- **DTI and DFSS** worked on a reporting template that protects the privacy of the individual and made the data accessible on the Chicago Data Portal, per the ordinance.
- **Weekly:** Total number of individuals who have exited from shelter at the end of their 60-day stay by: *gender, age, country of origin, original exit date, exit date, and shelter from which they exited*.
 - <https://data.cityofchicago.org/stories/s/Emergency-Temporary-Shelters-Weekly-Report/sznd-r3k9/>
- **Biweekly:** By shelter: *current census, # of intakes since last report including how many returned from LZ, # and type of grievances filed, # and type of grievances resolved, # of individuals who have received extensions*.
 - <https://data.cityofchicago.org/stories/s/Emergency-Temporary-Shelters-Biweekly-Report/r4km-25r6/>
- Visit Chicago Data Portal at <https://data.cityofchicago.org/> and search by ordinance number: SO2024-0008386.
 - For technical questions, email dataportal@cityofchicago.org



Chicago Data Portal

[Browse](#) [Tutorial](#) [Feedback](#)



[Sign In](#)

Emergency Temporary Shelters - Weekly Report

Under [SO2024-0008386](#), passed by City Council on 4/17/2024, the Department of Family and Support Services publishes data on the City-operated and City-funded emergency new arrivals shelters. New records are added to [these datasets](#) either weekly or every two weeks.

The One System Initiative seeks to create a resilient and equitable system for all people seeking housing stability in Illinois, inclusive of New Arrivals to:

- Ensure equity in services across populations (e.g., Unhoused Chicagoans and New Arrivals)
- Build a long-term, resilient response network with an expanded, financially sustainable workforce
- Maximize desired outcomes by allocating funds to proven models (including CY25 allocations)
- Inform policies to address future homelessness & displaced populations



Guiding One System Initiative (OSI) Principles

On April 29, the OSI Leadership Group developed and adopted these key principles to guide the initiative:

- The One System must prioritize equity and transparency.
 - Equity across all demographics, regardless of tenure in Chicago, is imperative.
- Comprehensive access to assistance.
 - A universal access approach should be adopted, eliminating barriers to entry.
- Centralization, coordination, and collaboration are essential facets of the system.
- Standard levels of care must be met throughout the One System.



OSI Work Group Focus Areas

COMMUNITY INTEGRATION

Services and supports post shelter;
Landlord and community
engagement; Income and
employment

PROVIDER COORDINATION

Standards of Care; Coordination of
services and leverage capacity
across domains; Inform data
sharing

DATA

Identify a data system for all
populations; Recommend client data
collection process that reduces
multiple assessments

A Consumer Advisory Board has reviewed the recommendations of each of the Work Groups as they were
being discussed and provided feedback and insight from their lived experience

TRAINING

Identify required and optional
training content; Resource
availability and training libraries

SHELTER

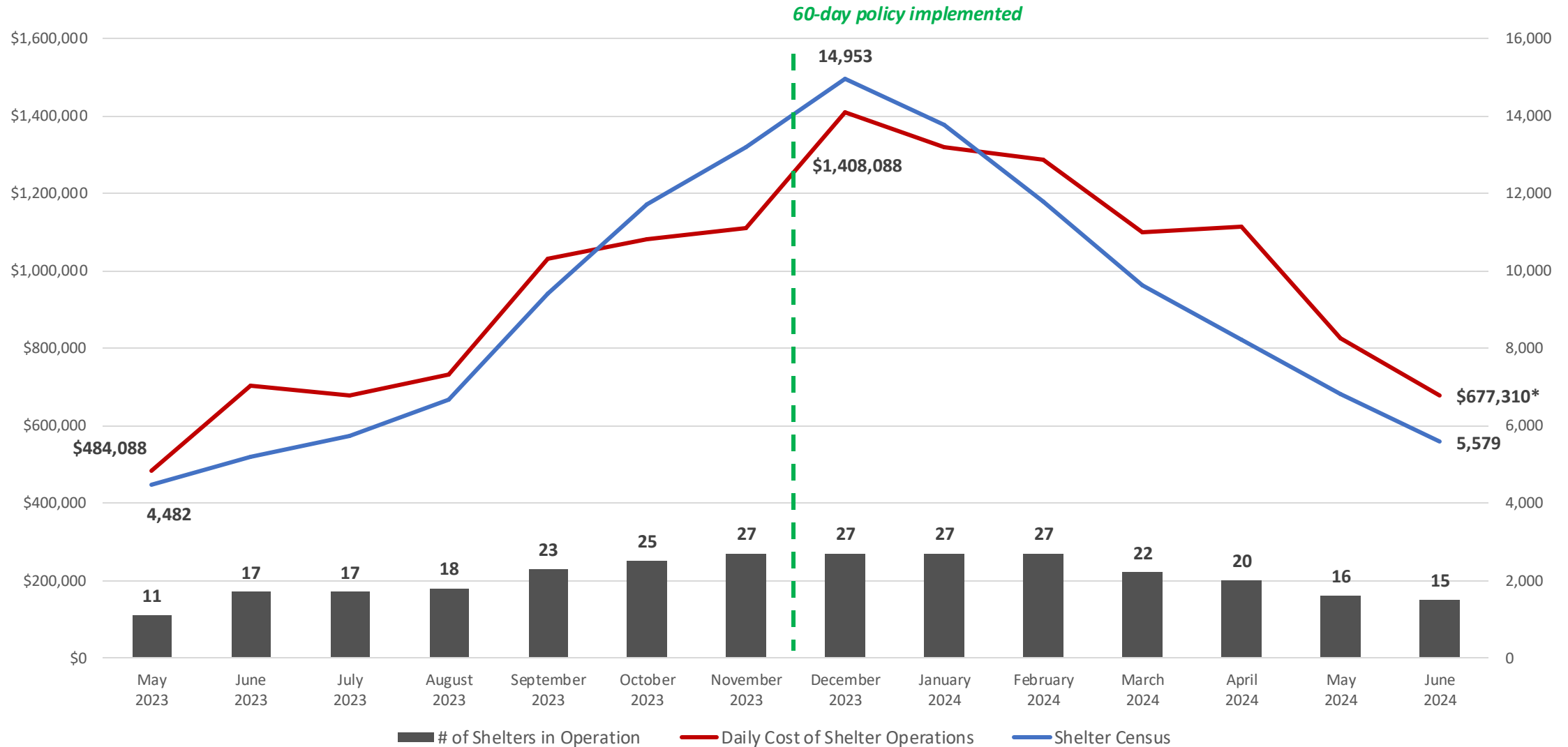
Recommend Standards of Care;
Inform shelter Inflow; Outline
shelter accessibility needs; Identify
shelter exit strategies

ACCESS

Provide a vision for a dedicated access
point for shelter requests; virtual
access to shelter beds reservation



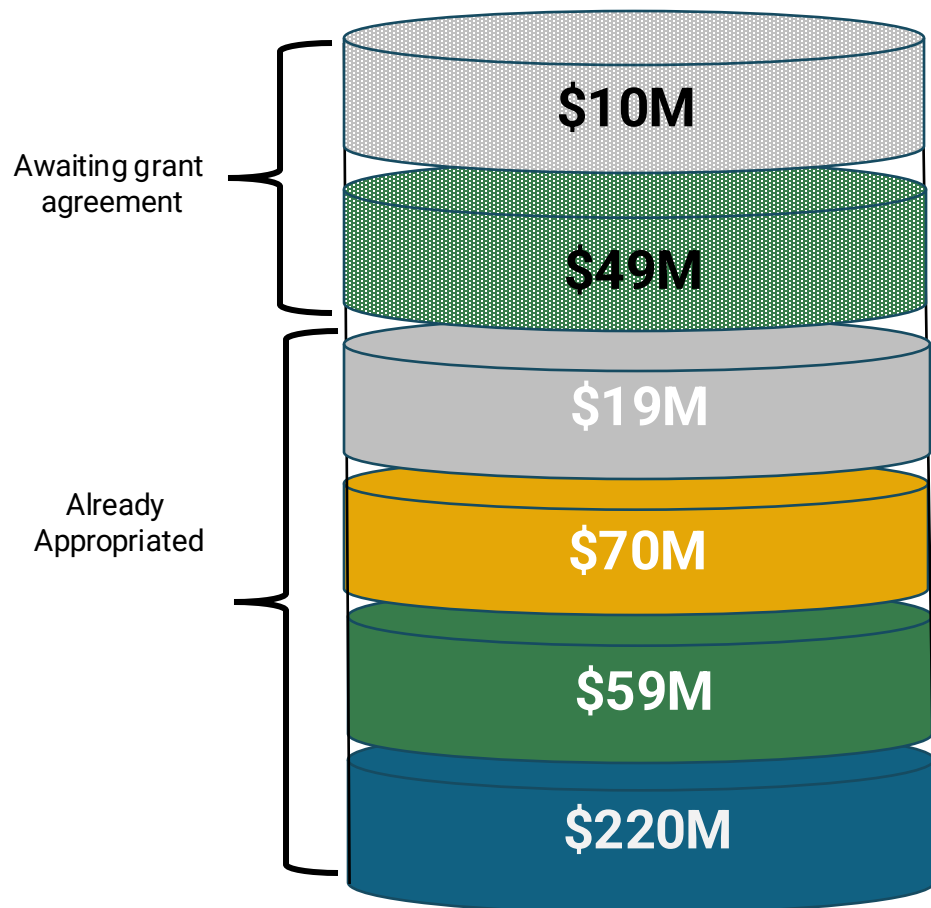
Budget Update



Data Notes

- Daily cost of shelter operations is based on actual vendor payments for shelter leasing, food and staffing. June 2024 daily cost is an estimate based on prior months' trends as invoices are still being paid.
- Monthly shelter census is total headcount at all city-funded shelters on last day of the month

\$426M Funding Stack*

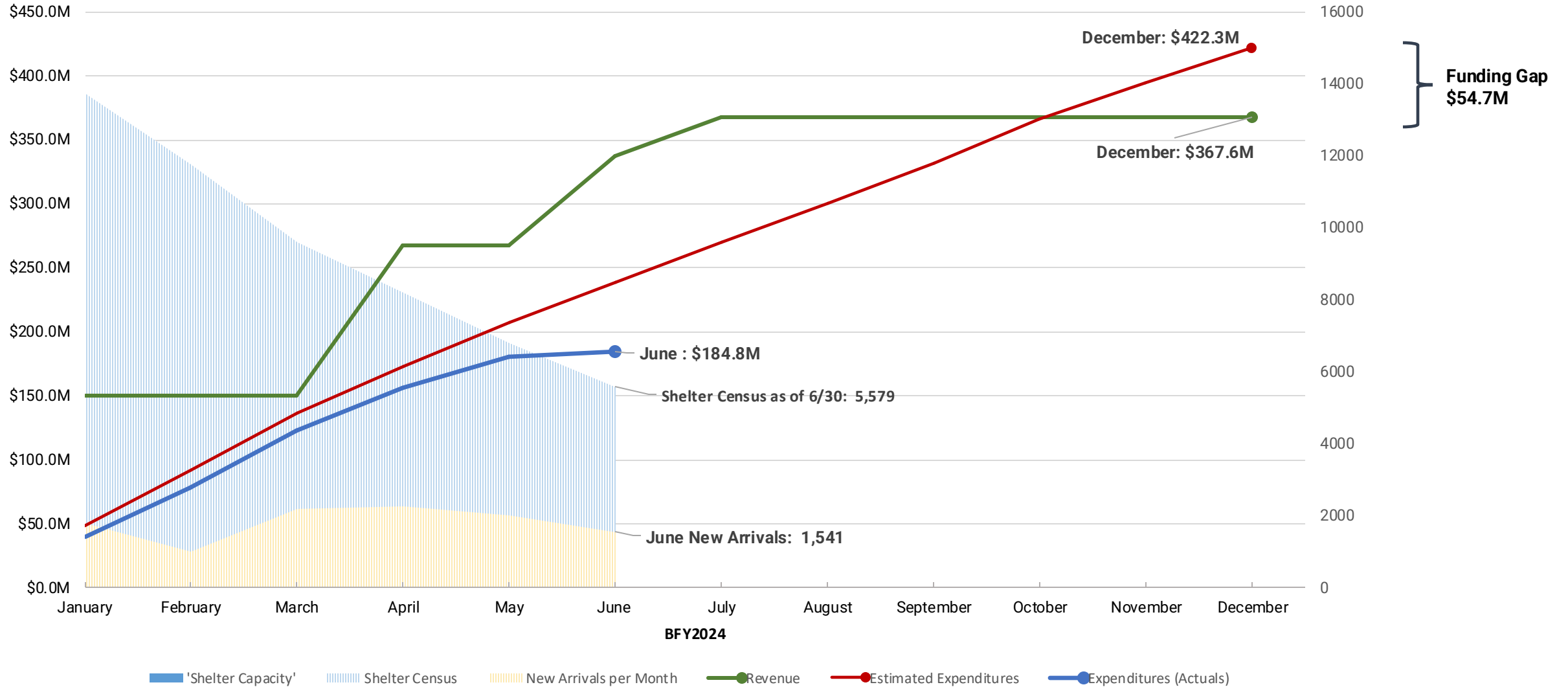


*Reflects \$39M increase due to additional funding provided by the State of Illinois.



City/County/State Joint Funding Plan Updates

- The State Budget was passed with \$182M as part of the joint effort to fund the new arrivals mission.
 - \$49M of the State's migrant funding is anticipated as a direct grant to the City.
 - \$9.63M FEMA pass-thru funding anticipated as a grant to the City from the State.
- Budget salvage and new grants to be used to support anticipated costs for summer and fall surge.



1. Arrivals via bus and planes to O'Hare; does not include Midway plane arrivals
 2. Expenditure estimates are based on consolidating shelter operations throughout 2024 and proposed decompression timelines
 3. Actual Expenditures includes payments that have been processed; it does not reflect all expenses incurred to date
 4. Expenditure estimates exclude CTA Warming buses at Landing Zone which cost \$7,250 per bus per day

Q&A

Appendix

Key elements of the CoC homeless services system

Coordinated Entry System

- Centralized system for people experiencing homelessness to access housing and support services
 - Accessible and navigable set of entry points
 - Universal housing assessment for all persons requesting assistance
 - Appropriate connections to housing and services for all populations

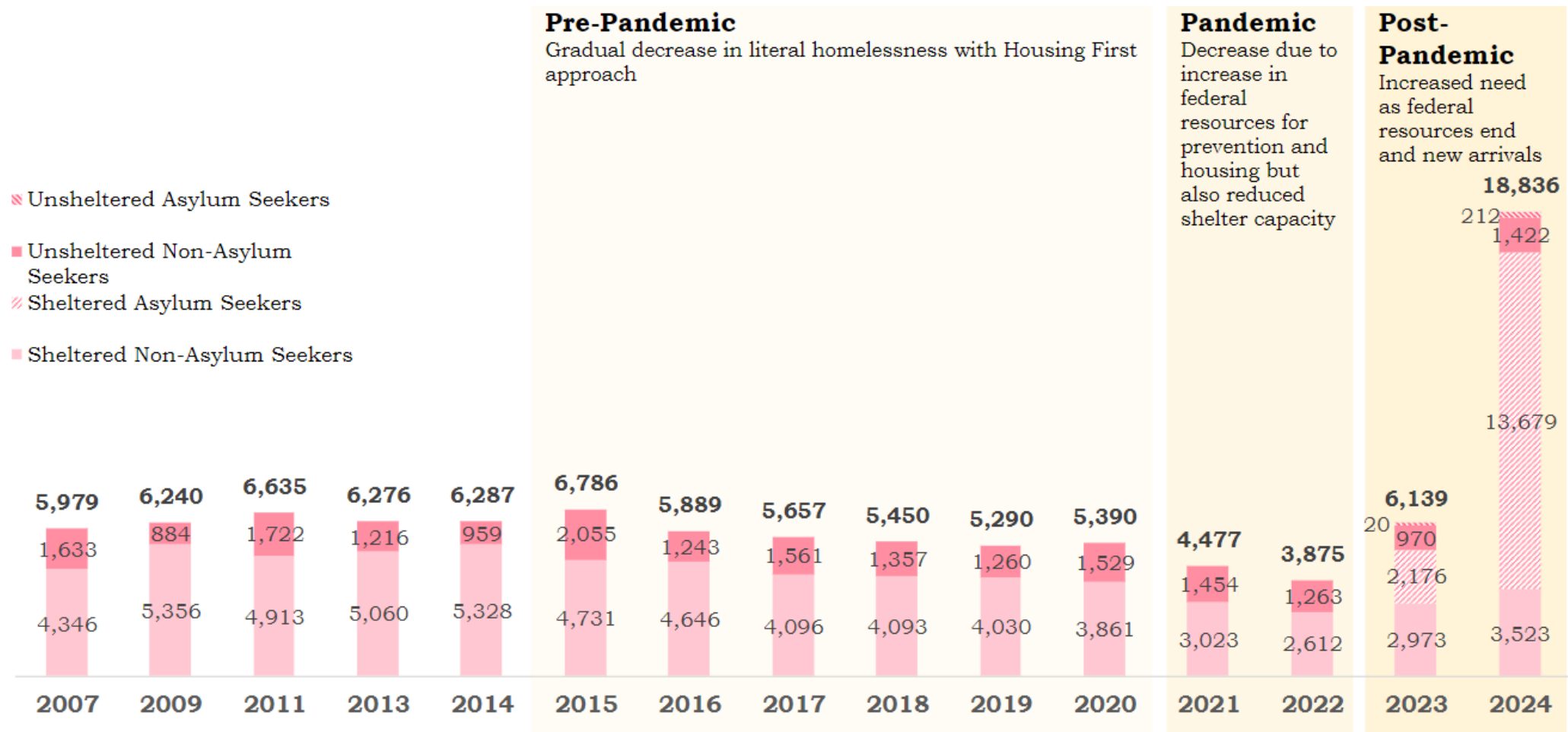
Homeless Management Information System (HMIS)

- Collects and organizes specific data on people experiencing homelessness, housing programs, and homeless services received
- Analyze aggregate data and publishes data dashboards
- Creates reports for HUD requirements

Community Standards

- General program expectations and program model expectations
- Best practices
- Equal access & non-discrimination
- Privacy
- Coordinated Entry participation
- HMIS participation and data Collection

Chicago saw a decrease in literal homelessness from 2015-2022 but we now see rising numbers, driven both by the new arrivals population and a return to pre-pandemic levels of need



Note: Chicago did not complete a PIT Count in 2008 or 2010 and only completed a sheltered PIT Count in 2012.